



Benefit Activation Department, PO Box 977122, Miami, FL 33197-7122

|   |
|---|
| ACTIVATION NUMBER (FOR INTERNAL USE ONLY) |
|   |

### BENEFIT VERIFICATION FORM

**INSTRUCTIONS: Find the type of occurrence below. Please make sure the required sections are completed in full and any required documents are attached. An incomplete form will be returned, delaying the processing of your benefit activation.**

| DISABILITY AND HOSPITALIZATION   |  |
|--|--|
| <p><b>If Primary Cardmember</b> (as described in your Amendment to Cardmember Agreement) <b>is disabled:</b></p> <ol style="list-style-type: none"> <li>Complete and sign Sections 1 and 2. <ul style="list-style-type: none"> <li>If receiving <b>Social Security Disability (SSDI)</b>, please provide us with a copy of the award letter or verification of SSDI.</li> </ul> </li> <li>Have <b>employer</b> at the time of occurrence complete Section 3 (<b>disregard employment verification if retired</b>). <ul style="list-style-type: none"> <li>If <b>self-employed</b>, complete <b>Section 3</b> and attach a copy of the business license or bankruptcy papers.</li> </ul> </li> <li>Have the <b>treating physician</b> complete Section 4.</li> <li><b>Attach a recent copy of your ENTIRE CREDIT CARD BILLING STATEMENT.</b></li> </ol> |  |

| UNEMPLOYMENT   |  |
|--|--|
| <p><b>If Primary Cardmember</b> (as described in your Amendment to Cardmember Agreement) <b>is unemployed:</b></p> <ol style="list-style-type: none"> <li>Complete and sign Sections 1 and 2.</li> <li>Have <b>employer</b> at the time of occurrence complete Section 3 (<b>disregard employment verification if retired</b>).</li> <li>Attach a copy of state Unemployment or strike benefit check(s) or Registration Card or letter from a recognized Employment Agency or Job Service for all months unemployed.</li> <li><b>Attach a recent copy of your ENTIRE CREDIT CARD BILLING STATEMENT.</b></li> </ol> |  |

| FAMILY LEAVE  |  |
|---|--|
| <p><b>If Primary Cardmember</b> (as described in the Amendment to Cardmember Agreement) <b>is permitted an unpaid leave:</b></p> <ol style="list-style-type: none"> <li>Complete and sign Sections 1 and 2.</li> <li>Have <b>employer</b> at the time of occurrence complete Section 3 (<b>disregard employment verification if retired</b>).</li> <li><b>Attach a recent copy of your ENTIRE CREDIT CARD BILLING STATEMENT.</b></li> </ol> |  |

| SERVICE ACTIVATION   |  |
|--|--|
| <p><b>If Primary Cardmember is called to active US military duty:</b></p> <ol style="list-style-type: none"> <li>Complete Section 1.</li> <li>Have <b>your employer</b> at the time of your event complete Section 2.</li> <li>Attach a copy of <b>your official military orders</b>.</li> <li><b>Attach a copy of your ENTIRE CREDIT CARD BILLING STATEMENT for the month in which your leave started.</b></li> </ol> |  |

| UNFORESEEN DEATH   |  |
|--|--|
| <p><b>If Primary Cardmember</b> (as described in the Amendment to Cardmember Agreement) <b>dies:</b></p> <ol style="list-style-type: none"> <li>Complete and sign Sections 1 and 2.</li> <li>Attach a certified copy of the death certificate.</li> <li><b>Attach a recent copy of your ENTIRE CREDIT CARD BILLING STATEMENT.</b></li> </ol> |  |

| SECTION 1 - CARDMEMBER INFORMATION |  |                               |       | PLEASE PRINT                          |                                      |
|------------------------------------|--|-------------------------------|-------|---------------------------------------|--------------------------------------|
| NAME OF CREDITOR                   |  | CREDIT CARD - ACCOUNT NUMBER  |       | ACTIVATION NUMBER (Internal use only) |                                      |
| NAME OF CARDMEMBER                 |  | TELEPHONE NUMBER (DAY)<br>( ) |       | TELEPHONE NUMBER (EVENING)<br>( )     |                                      |
| STREET ADDRESS/APT. #              |  | CITY                          | STATE | ZIP CODE                              | YOUR INTERNET ADDRESS (IF AVAILABLE) |

| SECTION 2 - AFFECTED PERSON INFORMATION                        |  |      |       |   |   | PLEASE PRINT                      |  |
|--|--|------|-------|---|---|-----------------------------------|--|
| NAME   |  |      |       | AFFECTED PERSON IS<br><input type="checkbox"/> Cardmember <input type="checkbox"/> Joint Cardholder |   |                                   |  |
| STREET ADDRESS/APT. #  |  | CITY | STATE | ZIP CODE  | TELEPHONE NUMBER (DAY)<br>( )   | TELEPHONE NUMBER (EVENING)<br>( ) |  |
| DATE OF OCCURRENCE<br>/ /                                      | TYPE OF OCCURRENCE<br><input type="checkbox"/> Unforeseen Death <input type="checkbox"/> Disability <input type="checkbox"/> Unemployed <input type="checkbox"/> Unpaid Family Leave |      |       |   | IF UNEMPLOYED, DO YOU QUALIFY FOR UNEMPLOYMENT BENEFITS? <input type="checkbox"/> Yes <input type="checkbox"/> No |                                   |  |
| PLACE OF EMPLOYMENT (NOT REQUIRED IF RETIRED OR SELF-EMPLOYED) |  |      |       |   |   |                                   |  |

| AUTHORIZATION   |                               |             |
|---|-------------------------------|-------------|
| <p>I hereby authorize any physician, medical practitioner, hospital, clinic or other medical or medically related facility, insurance company, government authority, or any past or present employer to furnish American Bankers Management Company or its representatives as requested, any information related to my health, medical history, diagnosis, treatment, or employment. I understand that I have the right to receive a copy of this authorization. A photocopy of this authorization shall be considered as effective and valid as the original.<br/>This authorization shall remain valid for the remaining term of activation.</p> <p><b>Any person who knowingly and with intent to defraud any corporation or person, files a statement containing any materially false information, or conceals for the purpose of misleading information concerning any fact, material thereto, commits a fraudulent act, which is a crime, and is subject to criminal prosecution and civil penalties.</b></p> |                               |             |
| CARDMEMBER SIGNATURE (REQUIRED)<br><b>X</b>   | SOCIAL SECURITY NUMBER<br>- - | DATE<br>/ / |

| <b>SECTION 3 - EMPLOYER STATEMENT</b>  |  |   |                         |   |                                 | <b>PLEASE PRINT</b> |
|--|--|---|-------------------------|---|---------------------------------|---------------------|
| <b>TO BE COMPLETED BY YOUR EMPLOYER OR UNION REPRESENTATIVE</b>  |  |   |                         |   |                                 |                     |
| EMPLOYEE'S NAME  |  |   | DATE HIRED<br>/ /       |   | NUMBER OF HOURS WORKED PER WEEK |                     |
| REASON FOR INTERRUPTION OF EMPLOYMENT<br><input type="checkbox"/> Laid Off <input type="checkbox"/> Terminated <input type="checkbox"/> Assignment Ended <input type="checkbox"/> Military Duty <input type="checkbox"/> Other _____<br><input type="checkbox"/> Quit <input type="checkbox"/> Resigned <input type="checkbox"/> Disability <input type="checkbox"/> Unpaid Family Leave |  |   |                         |   |                                 |                     |
| PLEASE EXPLAIN REASON FOR INTERRUPTION OF EMPLOYMENT OR FAMILY LEAVE   |  |   |                         |   |                                 |                     |
| IF INTERRUPTION WAS THE RESULT OF FAMILY LEAVE, WAS LEAVE APPROVED<br><input type="checkbox"/> Yes <input type="checkbox"/> No   |  | WILL EMPLOYEE RECEIVE COMPENSATION DURING THE LEAVE<br><input type="checkbox"/> Yes <input type="checkbox"/> No |                         | IF YES, GIVE DATES OF COMPENSATION<br>FROM / / TO / /   |                                 |                     |
| LAST DAY WORKED<br>/ /   |  | DATE RETURNED TO WORK<br>/ /  |                         | TYPE OF EMPLOYMENT<br><input type="checkbox"/> Full-Time <input type="checkbox"/> Part-Time <input type="checkbox"/> Seasonal <input type="checkbox"/> Temporary <input type="checkbox"/> Military <input type="checkbox"/> Self-Employed |                                 |                     |
| NAME OF COMPANY  |  |   | TELEPHONE NUMBER<br>( ) |   | EXTENSION                       | FAX NUMBER<br>( )   |
| STREET ADDRESS   |  |   | CITY                    |   | STATE                           | ZIP CODE            |
| COMPLETED BY (PRINT NAME)  |  | SIGNATURE<br><b>X</b>   |                         | TITLE   |                                 | DATE<br>/ /         |

| <b>SECTION 4 - PHYSICIAN STATEMENT</b>  |  |   |  |   |                         | <b>PLEASE PRINT</b> |
|---|--|---|--|---|-------------------------|---------------------|
| <b>TO BE FURNISHED WITHOUT EXPENSE TO AMERICAN BANKERS MANAGEMENT COMPANY</b>   |  |   |  |   |                         |                     |
| PATIENT'S FULL NAME   |  |   |  | DIAGNOSIS CODE(S)<br><input type="checkbox"/> ICD-9 _____ <input type="checkbox"/> CPT _____ <input type="checkbox"/> DSM III _____ |                         |                     |
| PATIENT'S STREET ADDRESS/APT. #   |  |   | CITY   |   | STATE                   | ZIP CODE            |
| OBJECTIVE DIAGNOSIS/FINDINGS  |  |   |  |   |                         |                     |
| HAS PATIENT BEEN HOSPITALIZED<br><input type="checkbox"/> Yes <input type="checkbox"/> No FROM / / THROUGH / /  |  |   |  | NAME OF HOSPITAL  |                         |                     |
| HOSPITAL STREET ADDRESS   |  |   | CITY   |   | STATE                   | ZIP CODE            |
| TELEPHONE NUMBER<br>( )   |  |   |  |   |                         |                     |
| GIVE ALL DATES OF TREATMENT SINCE ONSET OF CONDITION  |  |   |  |   |                         |                     |
| IS PATIENT STILL UNDER YOUR CARE FOR THIS CONDITION<br><input type="checkbox"/> Yes <input type="checkbox"/> No   |  | IF PATIENT IS STILL UNDER YOUR CARE, GIVE ESTIMATED DATE WHEN PATIENT WILL RESUME WORK<br>/ / |  | IF NOT, GIVE DATE PATIENT WAS RELEASED TO RESUME WORK<br>/ /  |                         |                     |
| GIVE EXACT DATES OF TOTAL DISABILITY (UNABLE TO WORK)<br>FROM / / TO / /  |  |   | GIVE EXACT DATES OF PARTIAL DISABILITY<br>FROM / / TO / /  |   |                         |                     |
| IN YOUR EXPERT OPINION, HOW WOULD YOU QUALIFY THIS PATIENT<br><input type="checkbox"/> Permanently Disabled <input type="checkbox"/> Temporarily Disabled<br><input type="checkbox"/> Non-Disabled  |  |   | IF TEMPORARILY DISABLED, HOW MUCH LONGER DO YOU EXPECT THE PATIENT TO BE DISABLED<br><input type="checkbox"/> 1-2 months <input type="checkbox"/> 3 months <input type="checkbox"/> 6 months <input type="checkbox"/> Longer than 9 months <input type="checkbox"/> Undetermined |   |                         |                     |
| PHYSICAL IMPAIRMENTS (AS DEFINED IN FEDERAL DICTIONARY OF OCCUPATIONAL TITLE)<br><input type="checkbox"/> Class 1 - No limitation of functional capacity; capable of heavy work; No restrictions. (0-10%)<br><input type="checkbox"/> Class 2 - Medium manual activity. (15-30%)<br><input type="checkbox"/> Class 3 - Slight limitation of functional capacity; capable of light work. (35-55%)<br><input type="checkbox"/> Class 4 - Moderate limitation of functional capacity; capable of clerical/administrative (sedentary) activity. (60-70%)<br><input type="checkbox"/> Class 5 - Severe limitation of functional capacity; incapable of minimum (sedentary) activity. (75-100%)<br>Remarks: |  |   |  |   |                         |                     |
| PROGNOSIS/COMMENTS  |  |   |  |   |                         |                     |
| <b>I hereby certify that the above-described information is based upon reasonable medical probability, and is true and correct to the best of my knowledge and belief.</b>  |  |   |  |   |                         |                     |
| PHYSICIAN'S NAME (PRINT NAME)   |  | PHYSICIAN'S SIGNATURE<br><b>X</b>   |  | DEGREE  | MEDICAL I.D. NUMBER     | DATE<br>/ /         |
| STREET ADDRESS  |  | CITY  | STATE  | ZIP CODE  | TELEPHONE NUMBER<br>( ) | FAX NUMBER<br>( )   |

**Form must be fully completed and signed or stamped by Physician's office.**

**When all required sections are complete, fax completed form and any attachments to 305-259-4575 or mail to:**

USAA Debt Protection  
Benefit Activation Department  
PO Box 977122  
Miami, FL 33197-7122

After 15 business days, the activation status may be verified through the automated inquiry system, Monday - Friday 9:00 a.m. - 6:00 p.m. Eastern Time, by calling 1-800-859-0568